

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % increase from 2001/02 |
|------------------------|-------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|
|------------------------|-------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|

| DEVELOPMENT CONTROL | | | | | | | | | | | | | | | | | | | |
|---------------------|--|-----------------------|-----|-----|-----|---------------------|-----|-----|-----|----------------------|-----|-----|-----|-----------------------|-----|-----|-----|-----------------------|-------|
| Applications | | | | | | | | | | | | | | | | | | | |
| DC1 | Received | 2542 | 244 | 288 | 232 | 764 | 282 | 248 | 217 | 1511 | 236 | 232 | 174 | 2153 | 209 | 250 | 238 | 2850 | 12.1 |
| DC2 | Determined | 2221 | 269 | 208 | 190 | 665 | 190 | 215 | 233 | 1303 | 237 | 189 | 192 | 1920 | 158 | 194 | 206 | 2475 | 11.4 |
| DC3 | Decisions Granted: Nos (%) | 80 | | | | 474 85 | | | | 875 82 | | | | 1309 81 | | | | 1669 80 | 0 |
| DC4 | Delegated decisions: Nos (%) | 82 | | | | 566 85 | | | | 1138 87 | | | | 1651 86 | | | | 2107 85 | 3.7 |
| DC5 | Decided in 8 weeks: Nos (%) | 58 | | | | 427 64 | | | | 837 64 | | | | 1205 63 | | | | 1448 58.5 | 0.86 |
| DC6 | Major apps decided in 13 weeks: Nos (%) BVP 1109a | 6 of 22 27 | | | | 6 of 7 86 | | | | 7 of 11 64 | | | | 8 of 20 40 | | | | 10 of 31 32 | 18.5 |
| DC7 | Minor apps decided in 8 weeks: Nos (%) BVP 1109b | 109 of 292 37 | | | | 33 of 83 40 | | | | 70 of 161 43 | | | | 114 of 257 44 | | | | 126 of 344 37 | 0 |
| DC8 | Other apps decided in 8 weeks: Nos (%) BVP 1109c | 1181 of 1904 62 | | | | 393 of 575 68 | | | | 764 of 1131 67 | | | | 1023 of 1566 65 | | | | 1186 of 1947 61 | -1.6 |
| DC9 | Reversals of officer Rec. (Committee) | 43 | 6 | 0 | 2 | 8 | 0 | 4 | 0 | 12 | 0 | 0 | 4 | 16 | 2 | 5 | 5 | 28 | -34.9 |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUM ULATIVE | Jul | Aug | Sep | 2 nd Quarter CUM ULATIVE | Oct | Nov | Dec | 3 rd Quarter CUM ULATIVE | Jan | Feb | March | Full Year | % Increase from 2001/02 |
|-------------------------------|---|-------------------------|-----|-----|-----|-------------------------------------|-----|-----|-----|-------------------------------------|-----|-----|-----|-------------------------------------|-----|-----|-------|------------------------|-------------------------|
| DC10 | Application fees received (£'000's) | 335.2 | | | | 111.3 | | | | 247 | | | | 423 | | | | 519.4 | 54.9 |
| DC11 | DC net cost / head of population (£) | 3.24 | | | | | | | | 3.18 | | | | | | | | 3.29 | 1.54 |
| DC12 | Average fee per application (all) (£) | 132 | | | | 146 | | | | 163 | | | | 196 | | | | 182 | 37.9 |
| DC13 | Gross cost per application received (£) | 410 | | | | | | | | 380 | | | | | | | | 422 | 2.93 |
| DC14 | Net cost per application received (£) | 244 | | | | | | | | 223 | | | | | | | | 240 | 1.6 |
| DC15 | Consult'ns: Sent Replied (%) | 27,054 3,711 13.7 | | | | 7,002 505 7.2 | | | | 17,341 1,675 9.6 | | | | 2,498 2,729 10.9 | | | | 2,748 4,526 16.5 | 1.6 21.96 20.43 |
| DC16 | Legal (S.106) Agreements authorised | Not available | 2 | 2 | 0 | 4 | 0 | 0 | 2 | 6 | 2 | 0 | 1 | 9 | 2 | 0 | 1 | 12 | N/A |
| Appeals | | | | | | | | | | | | | | | | | | | |
| DC17 | Lodged | 112 | 8 | 13 | 4 | 25 | 5 | 3 | 6 | 39 | 6 | 12 | 4 | 61 | 13 | 8 | 11 | 93 | -16.96 |
| DC19 | (i) by written representation | 80 | 6 | 11 | 3 | 20 | 3 | 3 | 4 | 30 | 6 | 8 | 3 | 47 | 9 | 3 | 5 | 64 | -20 |
| DC20 | (ii) by Informal Hearing | 25 | 2 | 2 | 1 | 5 | 2 | 0 | 1 | 8 | 0 | 1 | 1 | 10 | 3 | 4 | 3 | 20 | -0.2 |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | Full Year 2001 /02 | Apr | May | Jun | 1 st Quarter GUM ULAT IVE | Jul | Aug | Sep | 2 nd Quarter GUM ULAT IVE | Oct | Nov | Dec | 3 rd Quarter GUM ULAT IVE | Jan | Feb | March | Full Year | % Increase from 2001/0 |
|------------------------|--------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-------|-----------|------------------------|
| | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | |
|------|----------------------------|------|----|----|----|-----|----|----|----|-----|----|----|----|-----|----|----|----|------|
| DC21 | (!!!)by Public Inquiry | 7 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | - | 4 | 1 | 1 | 3 | 9 | 28 |
| DC22 | Determined | 79 | 2 | 11 | 11 | 6 | 9 | 7 | 46 | 10 | 7 | 5 | 68 | 1 | 3 | 14 | 86 | 8.86 |
| DC23 | Allowed: Nos (%) | 41.7 | 50 | 64 | 27 | 46 | 50 | 66 | 28 | 60 | 14 | 60 | 47 | 50 | 33 | 36 | 45 | 7.91 |
| DC23 | Complaints received | 581 | 82 | 58 | 49 | 189 | 48 | 67 | 49 | 353 | 76 | 48 | 38 | 515 | 37 | 43 | 38 | 8.93 |
| DC24 | Enforcement Notices served | 17 | 6 | 2 | 0 | 8 | 0 | 3 | 1 | 12 | 4 | 2 | 20 | - | 6 | 1 | 27 | 58.8 |

BUILDING CONTROL

| Full Plans Applications | | | | | | | | | | | | | | | | | | | |
|-------------------------|--|------|-----|------|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|--------|
| BC1 | Full Plans received | 1082 | 105 | 136 | 98 | 339 | 123 | 113 | 86 | 661 | 94 | 93 | 79 | 927 | 109 | 105 | 101 | 1242 | 14.78 |
| BC2 | Plans vetted in 15 days (%) | 95 | 100 | 87.5 | 78.6 | 88.7 | 96 | 100 | 99 | 94 | 99 | 98 | 100 | 96 | 100 | 100 | 96 | 96 | 1.05 |
| BC3 | Decided within 5 weeks or 8 weeks by agreement (%) | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 0 |
| BC4 | Building/Commencement Notice applications received | 778 | 67 | 67 | 51 | 185 | 57 | 55 | 75 | 372 | 55 | 51 | 42 | 520 | 49 | 56 | 57 | 682 | -12.34 |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % Increase from 2001/02 |
|-------------------------------|--|-------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|
|-------------------------------|--|-------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|

| Financial | | | | | | | | | | | | | | | | | | | |
|------------------|-------------------------------------|-------|--|--|--|-------|--|--|--|-------|--|--|--|-------|--|--|--|-------|-------|
| BC5 | Application income (£'000's) | 646 | | | | 255 | | | | | | | | 598 | | | | 706 | 9.29 |
| BC6 | Net cost per application (£) | -62.6 | | | | | | | | -101 | | | | | | | | -39.1 | 37.53 |
| BC7 | Gross cost per application (£) | 266 | | | | | | | | 218 | | | | | | | | 319 | 19.92 |
| BC8 | Average charge income per app'n (£) | 329 | | | | | | | | 446 | | | | | | | | 358 | 8.81 |
| BC9 | Net cost per head of pop (£) | | | | | | | | | -0.75 | | | | | | | | -0.36 | |
| BC10 | Value of work (est) (£) | 46.7M | | | | 14.4M | | | | 25.6M | | | | 34.2m | | | | 63.7m | 36.4 |
| BC11 | Net cost per head of population (£) | | | | | | | | | | | | | | | | | | |
| BC12 | (i) Charge earning | -0.55 | | | | | | | | -1.07 | | | | | | | | -0.36 | 34.5 |
| BC13 | (ii) Non-charge earning | 0.75 | | | | | | | | 0.32 | | | | | | | | 0.75 | 0 |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % Increase from 2001/02 |
|-------------------------------|---|-------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|
| BC14 | (iii) Net expenditure per head for total Building Control | 0.20 | | | | | | | | -0.71 | | | | | | | | 0.39 | 95 |
| Workload | | | | | | | | | | | | | | | | | | | |
| BC15 | Projects commenced | 1023 | | | | 259 | | | | 567 | | | | 764 | | | | 1069 | 4.49 |
| BC16 | Projects completed (%) | 56.6 | | | | 36 | | | | 42 | | | | 46 | | | | 59.4 | 4.95 |
| BC17 | Inspections carried out | 11,276 | | | | 2,775 | | | | 5,534 | | | | 8,104 | | | | 12,610 | 11.83 |
| BC18 | Average number of inspections carried out / completed job | 5.9 | | | | 4.1 | | | | 6.1 | | | | 6.0 | | | | 6.1 | 3.39 |
| BC19 | Site visits per technical officer | 1,073 | | | | 264 | | | | 461 | | | | 736 | | | | 1,096 | 2.14 |
| BC20 | Applications per technical officer | 182 | | | | 43.9 | | | | 86.1 | | | | 131.4 | | | | 185 | 1.64 |
| Enforcement | | | | | | | | | | | | | | | | | | | |
| BC21 | Notices served | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| BC22 | Works discovered without notification | 38 | 6 | 7 | 9 | 19 | 6 | 7 | 9 | 41 | 9 | 6 | 12 | 68 | | | | 89 | 134 |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | Full Year 2001 /02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % increase from 2001/02 |
|------------------------|--------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|
|------------------------|--------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-------|-----------|-------------------------|

| Letters and Correspondence | | | | | | | | | | | | | | | | | | | |
|------------------------------------|---|--------|------|-------|-------|-------|------|----|----|--------|----|----|----|--------|----|----|----|--------|--------|
| BC23 | Letters received | n/m | | | | 1,195 | | | | 2,397 | | | | 3616 | | | | 5006 | |
| BC24 | Letters replied to within 10 days (%) | n/m | | | | 71 | | | | 70 | | | | 71 | | | | 71 | |
| BC25 | Telephone calls answered within 5 rings (%) | 86.77 | 84.5 | 90.58 | 88.01 | 87.7 | 88.3 | 90 | 89 | 88.4 | 89 | 91 | 91 | 89 | 93 | 92 | 91 | 89 | 2.57 |
| Approved Inspector Initial Notices | | | | | | | | | | | | | | | | | | | |
| BC26 | Domestic initial notices | 17 | | | | 3 | | | | 6 | | | | 10 | | | | 12 | -29.41 |
| BC27 | Units | 316 | | | | 17 | | | | 85 | | | | 210 | | | | 242 | -23.41 |
| BC28 | Estimated loss of income (£) | 55,430 | | | | 4,256 | | | | 16,370 | | | | 36,516 | | | | 47,800 | -13.76 |
| BC29 | Non-domestic initial notices | 31 | | | | 4 | | | | 14 | | | | 20 | | | | 23 | -25.8 |
| BC30 | Estimated value of work (£)000's | 783 | | | | 82 | | | | 214 | | | | 784 | | | | 1,230 | 57 |

HARROW PLANNING SERVICES 2002-2003

| | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUM ULAT IVE | Jul | Aug | Sep | 2 nd Quarter CUM ULAT IVE | Oct | Nov | Dec | 3 rd Quarter CUM ULAT IVE | Jan | Feb | March | Full Year | % increase from 2001/02 |
|--|-------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-------|-----------|-------------------------|
|--|-------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-----|--------------------------------------|-----|-----|-------|-----------|-------------------------|

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------|------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--------|-------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|-------|-------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--------|-------|
| BC31 | Estimated loss of income (£) | | | | | | | | | | | | | | | | | | 13,634 | 1,487 | | | | | | | | | | | | | | | | | | 4,515 | 9,117 | | | | | | | | | | | | | | | | | | 15,316 | 12.34 |
|------|------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--------|-------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|-------|-------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--------|-------|

FORWARD PLANNING

| Development Pipeline | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|----------------------|------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|------|--|
| FP1 (a) | New housebuilding: dwellings completed (gross) | | | | | | | | | | | | | | | | | | 36 (Jan to Mar 02) | | | | | | | | | | | | | | | | | | 407 (Jan to Dec 02) | 640 | | | | | | | | | | | | | | | | | | | |
| (b) | dwellings permitted (gross) | | | | | | | | | | | | | | | | | | 156 | | | | | | | | | | | | | | | | | | 243 | 1138 (895) | | | | | | | | | | | | | | | | | | 1284 | |
| (c) | percentage affordable, permitted | | | | | | | | | | | | | | | | | | 13 | | | | | | | | | | | | | | | | | | 8 | 2 | | | | | | | | | | | | | | | | | | 45 | |
| (d) | percentage built on previously developed land | | | | | | | | | | | | | | | | | | 94 2001/02 | | | | | | | | | | | | | | | | | | 100% (Jan to Dec 02) | 100 | | | | | | | | | | | | | | | | | | | |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % increase from 2001/02 | |
|------------------------------|---|----------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|-----|-----|-----|------------------------------------|--------------------|-----|-------|-------------|-------------------------|-----|
| FP2 | House conversions and change of use built - net increase in dwellings | 15 (Jan to Mar 02) | | | | | | | | | | | | | 37 (Jan to Dec 02) | | | | | 55 |
| FP3 | Business, industrial and warehousing development ('000's sq.ms.) | N/A | | | | | | | | | | | | | N/A | | | | | N/A |
| Development Appraisal | | | | | | | | | | | | | | | | | | | | |
| FP4 | Development briefs/area guidelines: (a) approval for consultation purposes | 1 | | | | | | | | 0 | | | | | | | | | 1 | 0 |
| | (b) completed following consultations | | | | | | | | | 0 | | | | | | | | | 0 | |
| Conservation | | | | | | | | | | | | | | | | | | | | |
| FP5 | Conservation areas with policy guidelines | 12 of 27 approved 44 | | | | 15 of 27 (3 in draft) 56 | | | | 17 of 28 (5 in draft) 61 | | | | 17 of 28 61 | | | | 18 of 28 64 | 45.45 | |

HARROW PLANNING SERVICES 2002-2003

| PERFORMANCE MONITORING | | Full Year 2001/02 | Apr | May | Jun | 1 st Quarter CUMULATIVE | Jul | Aug | Sep | 2 nd Quarter CUMULATIVE | Oct | Nov | Dec | 3 rd Quarter CUMULATIVE | Jan | Feb | March | Full Year | % increase from 2001/02 |
|--------------------------|--|-----------------------------------|----------|-----|-----|------------------------------------|-----------|-----|-----|------------------------------------|-----|-----|-----------|------------------------------------|-----|-----|-------|-----------|-------------------------|
| FP6 | Listed buildings at risk and as % of total | 10 3.7 | 8 3.3 | | | | 11 4.1 | | | | | | 10 3.7 | | | | | 10 3.7 | 0 |
| Tree Preservation | | | | | | | | | | | | | | | | | | | |
| FP11 | Tree Preservation Orders: (a) confirmed orders (b) number of trees | 1 1 area cover 13 dwellings | | | | | | | | 2 14 | | | | | | | | 2 14 | 100 7.69 |
| Other items | | | | | | | | | | | | | | | | | | | |
| General Planning | | | | | | | | | | | | | | | | | | | |
| PS1 | Gross cost of Planning per head of population excluding Building Control (£) | 10.63 | | | | | | | | | | | | | | | | 12.43 | 16.93 |
| PS2 | Letters (a) number received (b) percentage of replies in 7 days | Not available | | | | | | | | | | | | | | | | 1,572 | 46.4 |